

vroom

third quarter 2025 earnings

november 2025



disclaimer

Forward Looking Statements

This presentation contains forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. All statements contained in this presentation that do not relate to matters of historical fact should be considered forward-looking statements, including without limitation statements regarding our internal adjusted net income plan, the impact of the restructuring on our balance sheet, our strategic initiatives, cost-savings and reduction in operating expenses and their expected benefits, our expectations regarding UACC's business, including with respect to originations and the impact of credit tightening and securitization transactions, our available liquidity under the warehouse credit facilities and extensions of these facilities, and the timing of any of the foregoing. These statements are based on management's current assumptions and are neither promises nor guarantees, but involve known and unknown risks, uncertainties and other important factors that may cause our actual results, performance or achievements to be materially different from any future results, performance or achievements expressed or implied by the forward-looking statements. For factors that could cause actual results to differ materially from the forward-looking statements in this presentation, please see the risks and uncertainties identified under the heading "Risk Factors" in our Annual Report on Form 10-K for the year ended December 31, 2024, which is available on our Investor Relations website at ir.vroom.com and on the SEC website at www.sec.gov. All forward-looking statements reflect our beliefs and assumptions only as of the date of this presentation. We undertake no obligation to update forward-looking statements to reflect future events or circumstances.

Industry and Market Information

To the extent this presentation includes information concerning the industry and the markets in which the Company operates, including general observations, expectations, market position, market opportunity and market size, such information is based on management's knowledge and experience in the markets in which we operate, including publicly available information from independent industry analysts and publications, as well as the Company's own estimates. Our estimates are based on third-party sources, as well as internal research, which the Company believes to be reasonable, but which are inherently uncertain and imprecise. Accordingly, you are cautioned not to place undue reliance on such market and industry information.

Financial Presentation and Use of Non-GAAP Financial Measures

Certain monetary amounts, percentages and other figures included in this presentation have been subject to rounding adjustments. Certain other amounts that appear in this presentation may not sum due to rounding. This presentation contains certain supplemental financial measures that are not calculated pursuant to U.S. generally accepted accounting principles ("GAAP"). These non-GAAP measures are in addition to, and not a substitute or superior to, measures of financial performance prepared in accordance with GAAP. These non-GAAP financial measures have limitations as analytical tools in that they do not reflect all of the amounts associated with our results of operations as determined in accordance with U.S. GAAP. Because of these limitations, these non-GAAP financial measures should be considered along with other operating and financial performance measures presented in accordance with U.S. GAAP. We have reconciled all non-GAAP financial measures with the most directly comparable U.S. GAAP financial measures in the Appendix to this presentation.

Non-GAAP Combined Three Months Ended March 31, 2025

Our financial results for the periods from January 1, 2025 through January 14, 2025 and the three months ended March 31, 2024 are referred to as those of the "Predecessor" period. Our financial results for the period from January 15, 2025 through March 31, 2025 are referred to as those of the "Successor" period. Our results of operations as reported in our Condensed Consolidated Financial Statements for these periods are prepared in accordance with GAAP. Although GAAP requires that we report our results for the period from January 1, 2025 through January 14, 2025 and the period from January 15, 2025 through March 31, 2025 separately, management views our operating results for the three months ended March 31, 2025 by combining the results of the applicable Predecessor and Successor periods because such presentation provides the most meaningful comparison of our results to prior periods. We believe we cannot adequately benchmark the operating results of the period from January 15, 2025 through March 31, 2025 against any of the previous periods reported in our Condensed Consolidated Financial Statements without combining it with the period from January 1, 2025 through January 14, 2025 and do not believe that reviewing the results of this period in isolation would be useful in identifying trends in or reaching conclusions regarding our overall operating performance. Management believes that the key performance metrics for the Successor period when combined with the Predecessor period provide more meaningful comparisons to other periods and are useful in identifying current business trends. Accordingly, in addition to presenting our results of operations as reported in our Condensed Consolidated Financial Statements in accordance with GAAP, the tables and discussion below also present the combined results for the three months ended March 31, 2025. The combined results for the three months ended March 31, 2025 represent the sum of the reported amounts for the Predecessor period from January 1, 2025 through January 14, 2025 and the Successor period from January 15, 2025 through March 31, 2025. These combined results are not considered to be prepared in accordance with GAAP and have not been prepared as pro forma results per applicable regulations. The combined operating results do not reflect the actual results we would have achieved absent our emergence from Prepackaged Chapter 11 Case and are not necessarily indicative of future results. Accordingly, the results for the combined three months ended March 31, 2025 (prepared on a Non-GAAP basis) and three months ended March 31, 2024 (prepared on a GAAP basis) may not be comparable, particularly for statement of operations line items significantly impacted by the Reorganization transactions and the impact of fresh start accounting.

vroom overview



united auto credit business

Financing and Loan Servicing

- Acquired by Vroom in 2022
- Non-prime lending expertise
- Successful capital markets experience
- 9,500+ independent dealer network
- ~\$1B gross serviced portfolio
- \$436M in indirect loan origination in 2024
- External finance and management portal for dealers
- Consumer payment integrations and auto-pay functionality
- Integrated with largest dealer management platform credit applications
- Automatic pricing programs for both independent and franchise dealerships
- 3rd generation proprietary pricing engine powered by big data models with machine learning
- 100+ nationwide sales team with strong dealer relationships

carstory business

Industry Leading Data, AI and Technology

- Acquired by Vroom in 2021
- 18+ years of automotive vehicle history
- Extensive patent portfolio, including 31 issued or allowed and 8 pending patents
- Website conversion expertise
- Data science and analytics
- AI and ML models for vehicle pricing, similarity and imaging processing
- Major financial institution customers, dealers and retail auto service providers
- Vehicle acquisition and pricing product suite for dealers
- Consumer mobile apps with full-featured marketplace and augmented reality shopping experience

vroom assets

Automotive eCommerce Platform

- eCommerce used vehicle platform
- Predictive price and P&L models
- Consumer and B2B Inventory acquisition
- Consumer shopping solution
- Self-service checkout
- Consumer transaction hub deal status, pending action items, delivery and registration tracking
- Delivery and logistics solution with integrated tools for seamless driveway experiences
- Patent-pending titling, registration and document platform
- Proprietary document processing pipeline for automated contracting
- Payment integrations for credit card, ACH, debit and wire transfer payments
- Internal sales-enablement platform to guide sales and support agents on financing terms and approval probabilities

operational update

liquidity and warehouse availability

- \$59.2M total available liquidity⁽¹⁾ as of September 30, 2025, consisting of:
 - \$12.4M cash and cash equivalents
 - \$11.8M of excess liquidity available to UACC under the warehouse credit facilities (receivables that could be pledged to draw cash from warehouse lines)
 - \$35.0M of available liquidity from delayed draw facility
- \$600M UACC total warehouse capacity
 - \$270M outstanding borrowings, \$330M remaining capacity

third quarter 2025 results

- \$(27.1)M net loss from continuing operations
- \$(25.7)M adjusted net loss⁽²⁾,
 - \$15.3M unfavorable mark-to-market for the q3 2025 on the fair value portfolio
 - \$4.5M favorable mark-to-market year to date on the fair value portfolio
 - Includes \$1.0M of depreciation and amortization

q3 2025 highlights

	third quarter 2024	second quarter 2025	third quarter 2025
gross serviced portfolio	\$1,060 million	\$998 million	\$972 million
indirect origination volume ⁽³⁾	\$100 million	\$114 million	\$107 million
net loss from continuing operations	\$(38) million	\$(9) million	\$(27) million
adjusted net income (loss) ⁽²⁾	\$(33) million	\$(7) million	\$(26) million

performance highlights

- Decrease of gross serviced portfolio year over year, driven by amortization of legacy Vroom partially offset by portfolio indirect origination volume
- Continued progress on reducing operating expenses while driving efficiency improvements throughout the organization

trailing 12 month highlights

	ttm third quarter 2024	ttm third quarter 2025	change period over period
indirect origination volume ⁽³⁾	\$459 million	\$463 million	\$4 million 0.9%
net loss from continuing operations	\$(34) million	\$(128) million	+\$94 million
adjusted net income (loss) ⁽²⁾⁽⁴⁾	\$(132) million ⁽⁴⁾	\$(65) million ⁽⁴⁾	+\$67 million ⁽⁴⁾

(1) Total available liquidity is a non-GAAP measure. (2) Adjusted net income (loss) is a non-GAAP measure. For a definition and reconciliation to the most comparable GAAP measure, please see the appendix. (3) Represents retail installment sale contracts originated through third-party dealers. (4) Adjusted net income (loss) for the TTM third quarter 2024 and TTM third quarter 2025 is a non-GAAP measure, and TTM third quarter 2025 includes non-GAAP combined results for the three months ended March 31, 2025. For a definition and reconciliation to the most comparable GAAP measure, please see the appendix.

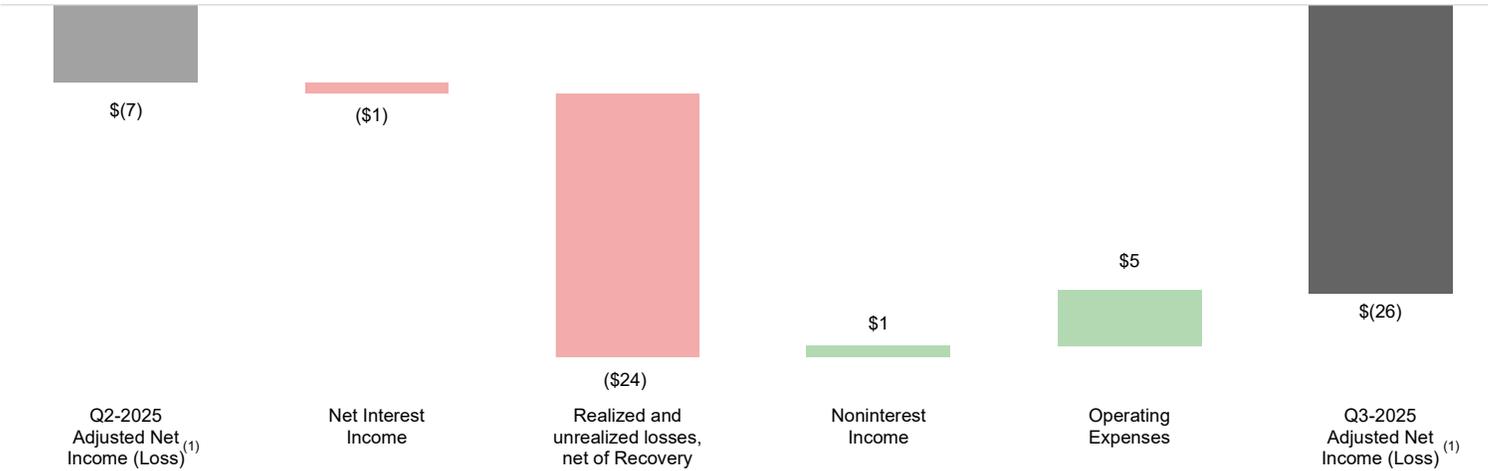
\$59.2m of total available liquidity, reduced ttm adjusted net income loss by \$67 million year over year



performance and liquidity bridge

\$ amounts in millions

adjusted net income (loss)⁽¹⁾



net interest income

- Interest income net of warehouse and securitization interest expense

realized and unrealized losses, net of recovery

- Mark to market net loss; driven by securitization valuations and delinquent receivables

noninterest income

- Primarily driven by quarter over quarter increase in other income due to releases of aged accruals

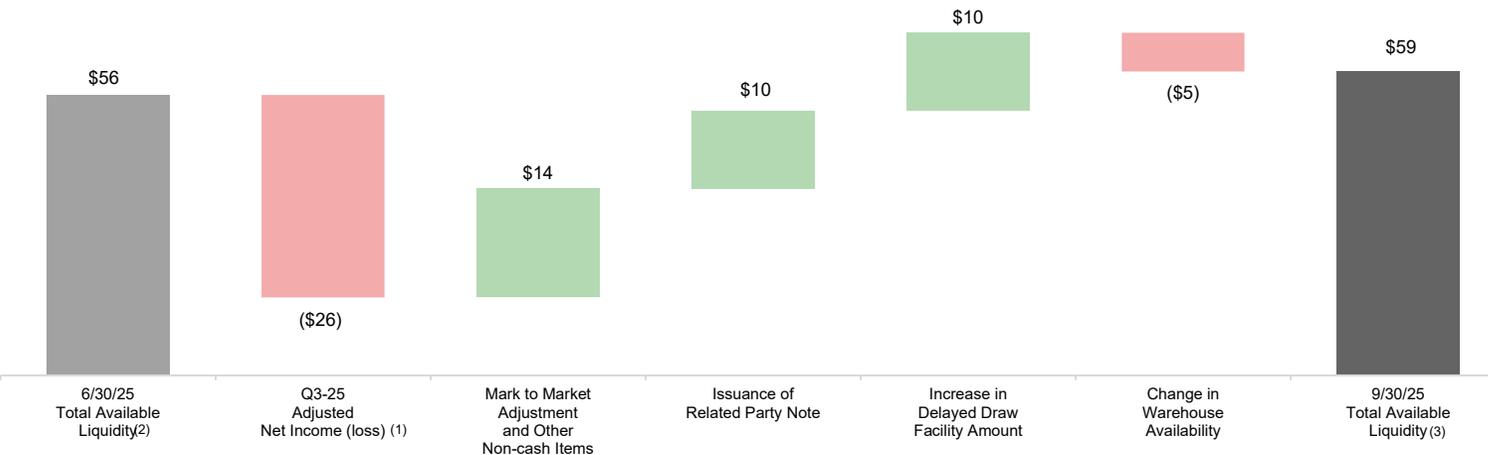
operating expenses

- Compensation and benefits, professional fees, software and IT costs, interest expense on corporate debt and other operating expenses

change in warehouse liquidity

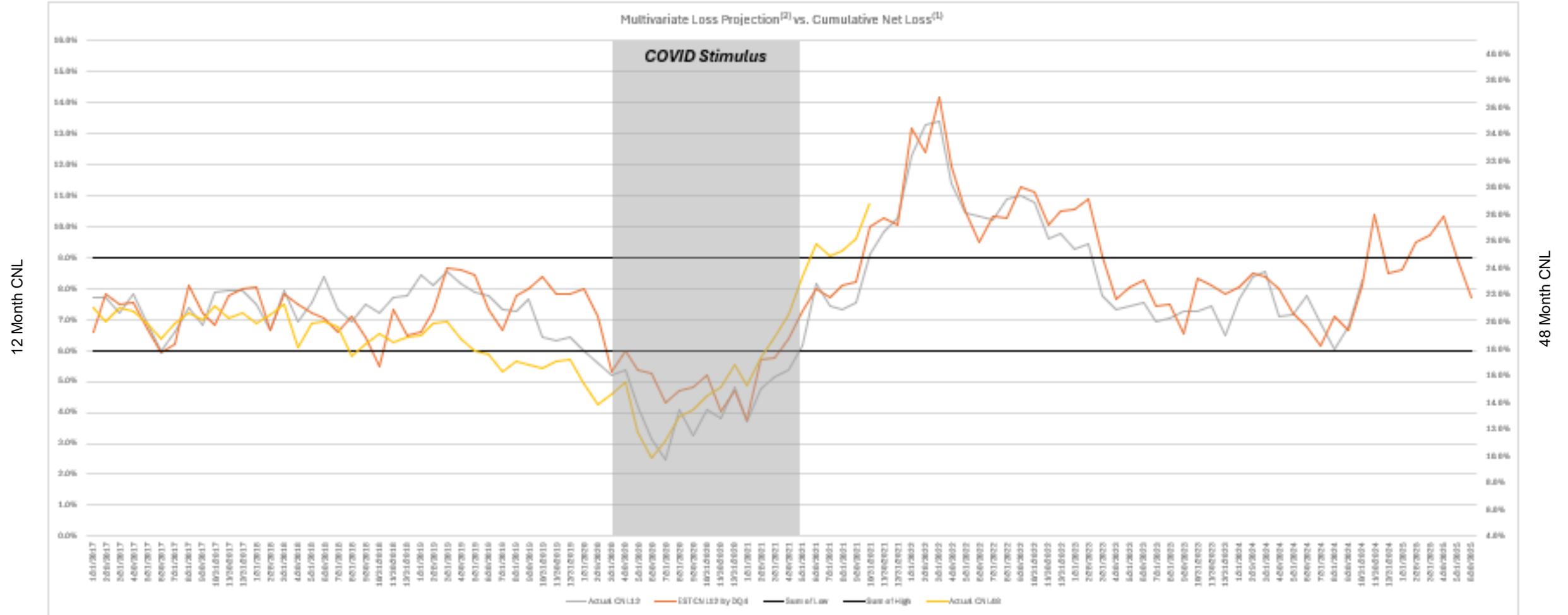
- Net change in excess liquidity on warehouse lines
- UACC cash collections offset by operating expenses, new origination funding and change in receivable eligibility

total available liquidity⁽³⁾



(1) Adjusted net income (loss) is a non-GAAP measure. For a definition and reconciliation to the most comparable GAAP measure, please see the appendix. (2) 6/30/25 Total available liquidity is a non-GAAP measure and represents \$14.3 million of unrestricted cash and cash equivalents, as well as \$16.6 million of availability from warehouse credit facilities and \$25.0 million of availability from delayed draw facility. (3) 9/30/25 Total available liquidity is a non-GAAP measure and represents \$12.4 million of unrestricted cash and cash equivalents, as well as \$11.8 million of availability from warehouse credit facilities and \$35.0 million of availability from delayed draw facility.

portfolio performance projection



(Orange) Multivariate 12 Month CNL Model correlates to (Gray) Actual 12 Month CNL correlates to (Yellow) Actual 48 Month CNL

(1) Cumulative net loss is the aggregate realized loss (net of recoveries) over a portfolio's lifetime. (2) This metric, including the ratios, is based on management's proprietary assumptions and formulas and is subject to change from time to time as management continues to evaluate the business.

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appendix



reconciliation of non-gaap financial measures

Non-GAAP Financial Measures

In addition to our results determined in accordance with U.S. GAAP, we believe the following non-GAAP financial measures are useful in evaluating our operating performance: Adjusted net income (loss), total available liquidity, and tangible book value.

Adjusted net income (loss) is a supplemental performance measure that our management uses to assess our operating performance and the operating leverage in our business. Because Adjusted net income (loss) facilitates internal comparisons of our historical operating performance on a more consistent basis, we use this measure for business planning purposes.

Total available liquidity represents unrestricted cash and cash equivalents, availability from warehouse credit facilities and availability from line of credit secured by residual certificates.

These non-GAAP measures have limitations as analytical tools because they does not reflect all of the amounts associated with our results of operations or liquidity as determined in accordance with U.S. GAAP. Additionally, they may not be comparable to similarly titled measures of other companies. Other companies, including companies in our industry, may calculate non-GAAP financial measures differently than we do, limiting the usefulness of those measures for those comparative purposes. Because of these limitations, these non-GAAP financial measures should be considered along with other operating and financial performance measures presented in accordance with U.S. GAAP. The presentation of these non-GAAP financial measures are not intended to be considered in isolation or as a substitute for, or superior to, financial information prepared and presented in accordance with U.S. GAAP. We have reconciled these non-GAAP financial measure with the most directly comparable U.S. GAAP financial measure elsewhere herein.

Non-GAAP combined three months ended March 31, 2025

Our financial results for the periods from January 1, 2025 through January 14, 2025 and the four quarters of 2024 are referred to as those of the "Predecessor" period. Our financial results for the period from January 15, 2025 through March 31, 2025, and all subsequent periods, are referred to as those of the "Successor" period. We present the combined results of operations because our Management believes our operating results for the three months ended March 31, 2025 for the combined periods of the applicable Predecessor and Successor periods provides the most meaningful comparison of our results to prior periods.

The following table presents a reconciliation of net income (loss) for the combined periods to the Predecessor and Successor periods:

values in millions	QTD Results									
	Successor Period from July 1 through September 30, 2025	Successor Period from April 1 through June 30, 2025	Successor Period from January 15 through March 31, 2025	Predecessor Period from January 1 through January 14, 2025	Combined Three Months Ended March 31, 2025	Predecessor Three Months Ended December 31, 2024	Predecessor Three Months Ended September 30, 2024	Predecessor Three Months Ended June 30, 2024	Predecessor Three Months Ended March 31, 2024	Predecessor Three Months Ended December 31, 2023
Net income (loss) from continuing operations	(27.1)	(8.9)	(6.5)	45.1	38.6	(36.7)	(37.7)	(19.1)	(44.7)	(26.9)
Stock compensation expense	1.4	1.8	0.5	0.1	0.6	0.9	1.2	2.4	1.3	1.8
Severance expense	-	0.4	0.0	0.0	0.0	0.3	0.8	1.7	-	-
Bankruptcy costs (post-emergence)	-	-	0.9	-	0.9	3.6	-	-	-	-
Reorganization items, net	-	-	-	(51.0)	(51.0)	5.6	-	-	-	-
Gain on extinguishment of debt	-	-	-	-	-	-	-	-	-	(18.2)
Impairment charges	-	-	4.2	-	4.2	-	2.4	-	2.8	-
Adjusted Net Loss	(25.7)	(6.7)	(0.9)	(5.8)	(6.7)	(26.3)	(33.3)	(15.0)	(40.6)	(43.4)